



**A Better Tomorrow (CIC) - Registration Number 8828406**

Date – 25/08/16

Community Partner – Park Lane Centre

Person Completing Testimonial – Jacqui Idiens

Position Held in Organisation – Centre Manager

What client group do you work with and what are some of the presenting problems?

Park Lane Centre a multi use centre and community hub. It is a registered charity and not for profit organisation which has been operational for 10 years.

How has A Better Tomorrow supported you with your clients?

As a community venue, Park Lane Centre has all members of the community accessing our services and frequently asking for our support. A Better Tomorrow has proved themselves invaluable in assisting with this.

What value does A Better Tomorrow bring to your organisation and community?

The staff and service users of A Better Tomorrow have been a pleasure to work with, they are keen to volunteer around the centre and join in with any activities we have going on. They are always very friendly, approachable and helpful and if there is a person in crisis that we are struggling to help, we know that they will offer what support they can to both my staff and the individual.

How do feel our clients have benefitted from joining A Better Tomorrow and engaging with your organisation and other local services?

The effectiveness of the supportive environment and opportunities that are provided by a Better Tomorrow is apparent at all times. Not only to the service users and staff have a great relationship, but I have witnessed people wishing to return to this service who may have left it. The staff are always looking for new opportunities to help improve the lives of their users and in the time since they have had an office at Park Lane Centre I have seen the service develop and expand.

I am delighted to be able to provide a testimonial to this fantastic company.